

Quality Policy

Brutech Corp Sdn Bhd Quality Policy focuses on the continual enhancement of the quality of its services by implementing the high-level standards applicable to all Brutech Corp Sdn Bhd branches and project.

The Company values its reputation for successfully executing contracts to the complete satisfaction of our customers. Collectively, we strive to continually improve our performance by strongly committed to the following quality principles:

- **Customer Focus**

The Company shall consider the customer needs in its everyday operations and decision making and consider the impact on the Customer at all times.

- **Personal Responsibility**

As individuals, we are personally responsible for ensuring that the culture and attitude of “getting it right first time” is supported and promoted for the benefit of the company, our customers and ourselves. The Company strives to encourage employees to strive for individual excellence in their work and in their association with other people inside and outside the workplace.

- **Accountability**

At all levels in our organization, we are accountable for supporting the Company’s Quality management system and participating in the audit and improvement process required by the systems.

- **Learning Culture**

We are a client-focused organization that understand and strives to meet client expectations. Within our organization, we embrace the process of ongoing improvement based on the factual analysis of data, comprehensive training and shared experience. We aim to motivate by providing leadership, proper materials and facilities and a cooperative safe environment.

- **Empowerment**

The company Managers are responsible for developing organizations and systems that accommodate the goals of achieving Customer satisfaction. Managers are to recognize and support employees charged with the responsibility of interfacing with customers.

- **Continual Improvement**

We understand and embrace the need to continually improve our business practices. Consequently, all our processes are subject to the establishment of measurable objective, and the ongoing review and analysis of leading and lagging performance indicators, to monitor the successful achievement of predefined goals.



Hj Aminol Hj Maideen
Director